

IMPORTANT SAFETY NOTICE

Subject: All RIDGID® Models 122 and 122XL Copper Cutting/Prep Machines Manufactured from December 2020 to May 2022

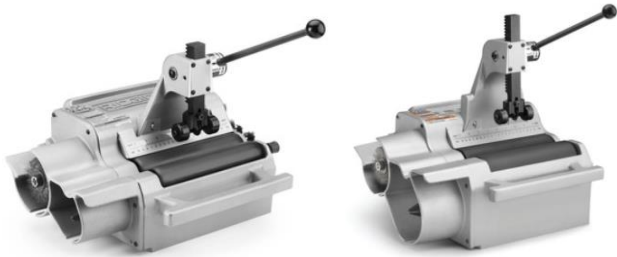


Figure 1: 122 (left) & 122 XL (right) Copper Cutting /Prep Machine



Figure 2: example 122 and 122XL serial plate date code location is last four digits of serial number corresponding to MMY, here 0322 = March 2022



Figure 3: Example of unaffected unit with 90° motor strain relief present (A) and/or red colored motor wires present (B)

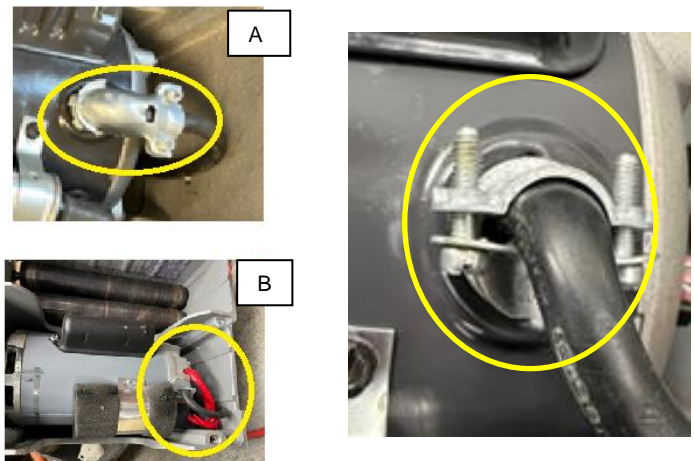


Figure 4: Example of affected unit without 90° motor strain relief present

August 1st, 2022

This is a Product Safety Notice. The Ridge Tool Company recently determined that excessive vibration from transportation could potentially fray the motor wire in the 122/122XL Copper Cutting/Prep Machines which may cause wire damage that could result in injury from electric shock.

All 122/122XL Copper Cutting/Prep Machines produced between December 2020 to May 2022 are potentially affected by this issue including both 115V and 220V models. Affected units can be identified by the machine date code on the serial plate (Figure 2) and by turning the machine on its side and looking through the motor cover for the presence of either a 90° motor strain relief or red colored motor wires (Figure 3).

If **neither** the 90° motor strain relief **nor** red motor wires are present (Figure 3 compared to Figure 4) **and** the machine has a date code between 1220 and 0522, the machine **is affected** by this Safety Notice and the motor strain relief must be changed by RIDGID Technical Services to a 90° motor strain relief. **Do not use affected 122/122XL Copper Cutting/Prep Machine until reworked by RIDGID with the proper 90° motor strain relief.**

Machines Not Affected

- If the machine date code on the serial plate is outside of the date range between 1220 (December 2020) to 0522 (May 2022), per Figure 2, the machine is not subject to this Safety Notice, and requires no action.
- If either the 90° motor strain relief or red motor wires are present on the machine (as shown in Figure 3), the machine is not subject to this Safety Notice, and requires no action.

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Emerson Commercial &
Residential Solutions
Professional Tools
The Ridge Tool Company
400 Clark Street
Elyria, OH 44035-6001
USA

IMPORTANT SAFETY NOTICE [continued]

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Do not use affected 122/122XL Copper Cutting/Prep Machine until reworked by RIDGID with the proper 90° motor strain relief. Contact RIDGID Technical Services at 888-743-4333 or RTTechservices@emerson.com to arrange for rework at no charge to you. Thank you for your cooperation and we regret any inconvenience that this may have caused you. If you have any questions, please contact RIDGID Technical Services.

Sincerely

The Ridge Tool Company